Gulfstream’s Computerized Maintenance Program (MyCMP), a web-based maintenance tracking software program, gives customers 24/7 real-time access to their aircraft status and Gulfstream systems analysts. Whether from a desktop, laptop or other mobile device, access to aircraft maintenance records via a secure website is easier than ever. MyCMP is truly unique because it is a maintenance tracking program created by Gulfstream. This program provides precise compliance management with the Gulfstream-recommended inspection program, an essential component to maintaining aircraft resale value. MyCMP is versatile, accurate and easy to use for any Gulfstream aircraft.

Accurate, Easy, Mobile

REAL TIME, ALL IN ONE
The goal of MyCMP is ease of use. This is especially true when it comes to the user-friendly features of the program’s navigation. Based on a red-yellow-green traffic light philosophy, users are able to grasp the maintenance status at a glance for all aircraft in their fleet. Specific features, such as the “Next Due Overview” window, provide users a high-level look at the status of their aircraft without having to generate a pending maintenance list.

GLOBAL NAVIGATION BAR
Easy navigation, links to other resources and setup options

SIDEBAR
Convenient links to aircraft-specific windows and analyst chat

DUE LIST
Displays next due items based on aircraft utilization hours, landings and dates. Actions bar allows quick access to due list preferences and additional task card functions

SQUAWKS
Enter squawks and minimum equipment list (MEL) items to new or existing maintenance

CALENDAR
Aircraft specific, interactive calendar of daily, weekly or monthly flights, maintenance plans and upcoming due list items

AIRCRAFT LIST
High-level aircraft status at a glance, with quick view, pop-up of next due items, flight log and other navigation links

MYVIEW
Allows each user to create custom views for desktop, laptop, iPad or other portable devices

SEARCH
Quick search functions using a variety of air transport association (ATA), part number, serial number, date, frequency and descriptive criteria

MAINTENANCE PLANS
Plan, organize and schedule existing and upcoming maintenance events by grouping compliance items, squawks and due list items into a package. Compliance items can be managed directly from a maintenance plan for traditional paper and digital task cards. MyCard, MySign and MyLogbook compliance digital capability was designed to work directly with the maintenance planner

MYCARD
Direct link to all-digital task card designed to work in conjunction with MySign and MyLogbook paperless capabilities

MyCMP works in all popular browsers.
MySign has digital signature capability used to sign off MyCards, MyLogbook entries and Return to Service (RTS) documents. With MySign, digitally signed RTS documents are automatically appended to each task and can be printed for paper records as needed. Gulfstream’s secure dual authentication process and methodology conforms to Federal Aviation Administration (FAA) AC 120-76. For users who have not received acceptance of intent to use digital signatures from their local Flight Standards District Office (FSDO), Gulfstream provides a “Getting Started Application Package” with a downloadable template that has been used successfully in various operations. For more information, training tutorials are found in the “Support” section within MyCMP.

MyCard is an all-digital task card optimized for use on desktop, laptop, iPad and other portable devices. MyCard works directly with MySign and MyLogbook digital signature, allowing users to move toward a paperless or near-paperless environment. Once digitally signed, the MyCard converts to a PDF file and attaches to the history for that task.

**DOCUMENT ATTACHMENT**
Support documentation for parts can be digitally appended to any compliance using desktop, laptop, iPad or other portable devices, including user-defined custom codes and procedures. For task card completion, procedure references can be printed or viewed, delivering optimum efficiency and convenience.
MyCMP analysts are there when needed. With MyCMP Chat and a dedicated call center at Gulfstream, users have a reliable support staff, 24 hours a day, seven days a week. Customers are assigned a dedicated analyst for effective communication and a more efficient response. Our analysts take great pride in building a team relationship with their assigned customers. Gulfstream MyCMP customers are part of a team with the greatest depth of Gulfstream experience and technical data in the world.

MyCMP analysts have an average of 15 years of Gulfstream experience. A majority of the analysts have airframe and powerplant licenses and were previously technicians, quality control professionals or leads from Gulfstream facilities. Gulfstream has strategically located our analysts with the Technical Operations, Publications, and Maintainability departments to ensure maximum availability to all required resources.

**CHAT**
MyCMP Chat brings you closer than ever to a Gulfstream analyst. A live chat feature lets customers know their analyst is online and ready to respond to any issue or question. If a customer’s analyst is not available, an email will be sent directly from Chat.

For these reasons and many others, MyCMP has been voted the best maintenance tracking program in business aviation by Aviation International News.

**TRAINING**
Complimentary training sessions are conducted upon request at FlightSafety International in Savannah, Georgia. Monthly MyCMP training is also offered via WebEx, which allows customers to remain in the comfort of their own office. Our expert analysts can answer questions while providing helpful tips to broaden user knowledge of the program. Gulfstream educational seminars provide attendees with information regarding regulatory trends in aircraft maintenance and compliance and an in-depth overview of MyCMP. Each session sharpens competency with the program and can also save time and money through greater proficiency.
INTUITIVE NAVIGATION AND INTERFACE
The goal of MyCMP is ease of use. This is especially true when it comes to the user-friendly features of the program’s navigation. Based on a green-yellow-red traffic light philosophy, users are able to grasp maintenance status at a glance for all aircraft in their fleet. Additionally, search features and drop-down menus contribute to the program’s overall ease of use.

MYCMP TASK CARDS
MyCMP is the only maintenance tracking program with OEM-generated work instructions directly linked to Gulfstream Publications. Task cards can be created in paper, semi and full digital format using MyCMP. As new information in the aircraft maintenance manual is released, the MyCMP task cards are simultaneously updated in real-time. Users can be assured of always working with the latest approved instructions when using MyCMP task cards.

LINKED COMPONENTS
For engine or APU service and/or maintenance, MyCMP links these components as if they were part of the aircraft. Or, they can be easily separated if necessary. For example, when an engine is removed for repair or overhaul, the inspection, part change and bulletin history go with the engine, and the history for the installed loaner engine comes on board in its place. This eliminates unnecessary updates to the newly installed component.

FASTER UPDATING
To minimize data-entry errors, MyCMP allows the user to quickly update multiple tasks on a single page, all at one time. This is also helpful when making compliance entry actions on various screens, including compliance status, due list, maintenance planning and the work order module. This results in added flexibility and time savings.

EMAIL ALERTS
MyCMP users enable email alerts and receive email notifications when data or compliance status changes in the system, which eliminates the need to log in for status checks.

FLIGHT SCHEDULING SOFTWARE INTERFACE
Users can enable MyCMP to allow two-way maintenance and data interface with other scheduling software solutions like Computing Technologies for Aviation, Flight Operations System (CTA/FOS) and Professional Flight Management (PFM).

COMPLIANCE STATUS AUDIT
MyCMP analysts use their Gulfstream maintenance experience and complex software tools to evaluate the compliance data in MyCMP, which helps identify potential errors and omissions in maintenance records. These smart queries are unique to the MyCMP program. Other maintenance tracking programs rely on manual review of compliance input, which has proven to be ineffective and time-consuming.

ADDITIONAL BENEFITS OF FACTORY MAINTENANCE
MyCMP is revised directly from the factory in Savannah, Georgia, so users are assured their maintenance data is always current. Gulfstream task cards are exclusively available through MyCMP. A signed task is a legal maintenance document and key to the maintenance record of any Gulfstream aircraft.

E-LOG
This feature provides an electronic copy of the completed MyCMP task card sign-offs and 8130 tags attached to the compliance record. This information becomes part of the aircraft maintenance history and is available online wherever a user logs in to MyCMP via a mygulfstream.com account.

WORK ORDER MODULE
MyCMP provides a smooth, simple, informative approach to creating new work orders and reviewing the status and details of existing work orders. The Work Order module is fully integrated with MyCMP and is used in conjunction with source information such as compliances items, on-condition parts and squawks, all of which can be quickly added from multiple locations. When used in conjunction with the Inventory and Purchase Order modules, the Work Order functionality becomes an even more valuable tool for the MyCMP user.

INVENTORY AND PURCHASING MODULE
The MyCMP inventory module can be used as a stand-alone capability or to extend the capabilities of the Work Order module, and it provides the user with complete and accurate control and accounting of on-hand inventory. Users can perform multiple searches using combinations of data such as part number, serial number, model, description and location. The inventory module also provides alternate part number tracking. With the MyCMP inventory capability, inventory management is simple and efficient and enhances the user’s ability to meet inventory accountability requirements.

CHOOSE MYCMP
To learn more about MyCMP, visit mygulfstream.com, or contact the Product Support business office at cmp@gulfstream.com, +1 912 965 3204.

24/7 Support:
+1 800 810 GULF (4853) or +1 912 965 4178 Press 4 for CMP and then 2 for analyst support

General
+1 912 965 3598 (FAX)
To Process MyCMP cards/8130 tags only:
+1 912 963 0265 (FAX) or +1 800 944 1775 (FAX)

To aid in upload of scanned MyCMP task cards and associated documents, Gulfstream now has a quick link to “MYCMP Document Upload” on mygulfstream.com.

To submit MyCMP cards to the CMP group by email:
 cmp.docproc@gulfstream.com

ADDITIONAL INFORMATION
